

TELEKURS iD IN USE AT VALIANT PRIVATBANK AG

Valiant Privatbank AG has been using Telekurs iD licences at 70 workstations for some eight months now. Realtime talked to Roland Bertschi (Products & Business Support) and Stephan Schnyder (investment advisory).

Michel Benedetti (realtime)

Realtime: Why did Valiant Privatbank AG decide on Telekurs iD?

Roland Bertschi: Within the bank we were already using the predecessor display products FinXS and Finvest. Before migrating to the new Telekurs iD product generation, we evaluated competing products and found that Telekurs iD offers an efficient solution with regard to value for money.

Realtime: Where do you see the advantages of Telekurs iD?

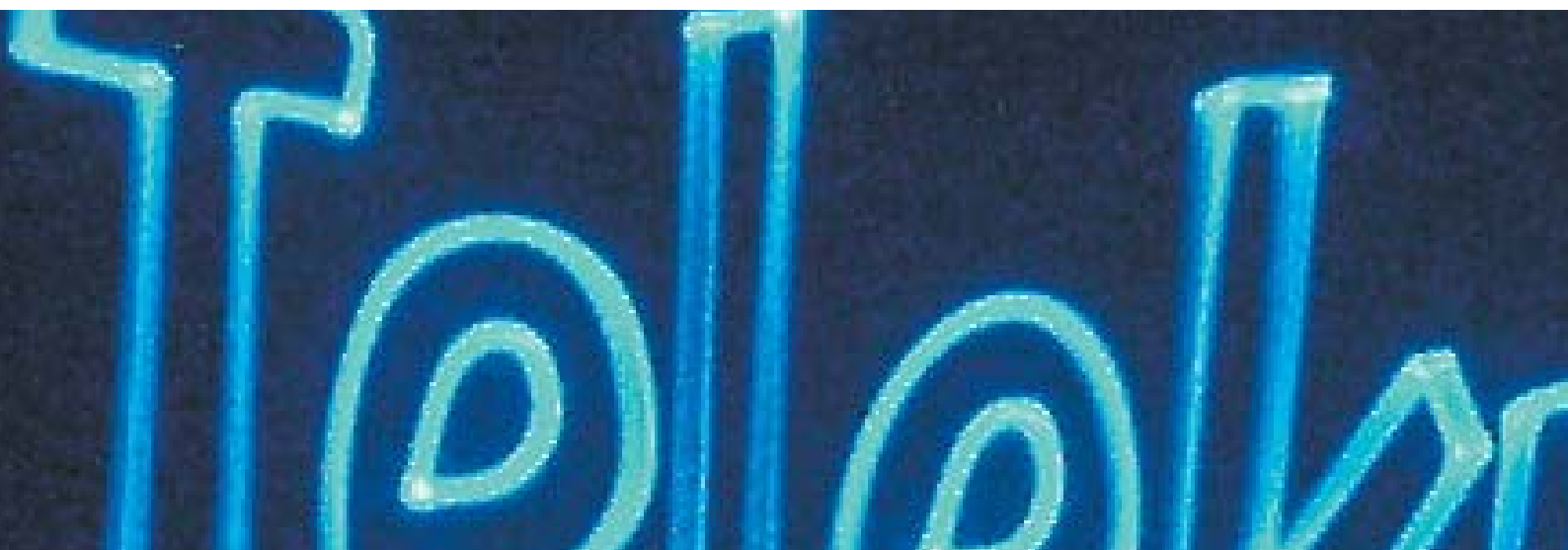
Stephan Schnyder: Where user-friendliness is concerned, there's no doubt that the new Telekurs iD interface provides more benefits to users, as well as being easier to navigate than the previous displays Finvest und FinXS. From my point of view, it offers further user benefits in the option to create your own screens according to your own needs, and the right mouse click makes it relatively easy to call up more information on the securities that you have listed on screen. Personally, I really like the function that lets me insert portfolio management information into a price window.

Realtime: What are the advantages of Telekurs iD compared with competitor products?

Roland Bertschi: With its modular structure, Telekurs iD can be deployed in a variety of areas within the bank. Competitor products don't offer that flexibility.

Realtime: Could you specify those areas which use Telekurs iD?

Roland Bertschi: Most of the licences are used in the back office and in the client advisory services offered by the front office. The way I see it, Telekurs iD is tailored to the needs of these areas. A small number of displays have also been placed in Sales/Trading and in Portfolio Management. →



Realtime: How did Telekurs iD installation go at Valiant Privatbank AG?

Roland Bertschi: The installation went more or less smoothly, with the only notable modifications being made to the Java version. When it came to the migration stage it was no doubt a help that user lists could be transferred automatically from the predecessor display to Telekurs iD. Another plus is that switching releases is easy from a technical viewpoint.

Realtime: How do you rate the technical support provided by Telekurs Financial?

Roland Bertschi: Actually, we almost never needed support – and that has to be positive! (laughs)

Realtime: Did the training that was on offer meet your needs?

Stephan Schnyder: The training program was just right – not too much and not too little.

Roland Bertschi: We really appreciated having people on site to help our users.

Realtime: Having used Telekurs iD for a few months now, what is your general verdict?

Roland Bertschi: A positive one! We now have a stable working tool that is tailored to meet the varying needs of our users.

Stephan Schnyder: The users are getting on well with Telekurs iD. Nobody has yet wished to go back to its predecessors FinXS or Finvest. The various Telekurs iD packages have the advantage of being able to satisfy a range of requirements from a single provider. ■

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